

# Tap&Go Fare Capping Prices



With Tap&Go our system will calculate the best value fare for the journeys you have taken on board Diamond services.

#### How Tap&Go works

- When you board the bus, Tap your payment card/device onto the ticket machine card reader at the front of the bus.
- The machine will Beep to let you know the card has been accepted (if your card is rejected for any reason a Buzzer will sound)
- A ticket will not be issued, simply go and take your seat.
- When you leave the bus, remember to Tap Off on the reader next to the door. The screen on the Tap Off reader will say 'Card Accepted' and the drivers ETM will beep to let them know you have tapped off
- Do this each time you travel with us and we will calculate the correct fare for the journeys you have made.
- Always remember to Tap Off, when you exit the bus, as the system uses your Tap On & Tap Off to calculate the correct fare. If you do not Tap Off on a service, you will be charged the full route rate, regardless of your alighting point.
- Remember to always Tap on and Tap off with the same payment card/device to ensure you are charged correctly. If you use a different payment card/device you will be charged more.

For more Tap&Go FAQs and information, please visit [www.diamondbuses.com](http://www.diamondbuses.com)

If you travel within a fare zone only the following fare caps apply:

Within Zone Boundary	Single Cap	Day Cap	3-Day Cap	Week Cap
West Midlands	£1.50 - £2.70*	£4.50	£13.00	£17.00
Diamond Network 'Zone A'	Variable *	£8.00	-	£32.00
Redditch	£2.10	£4.00	-	£17.00
Kidderminster	£2.20 - £2.80*	£4.80	-	£20.00
Bromsgrove	£1.80	£4.80	-	£20.00
Tamworth	£1.30 - £2.90*	£4.50	-	£16.50

\*Dependant on distance travelled

Prices correct at 3 July 2023, but may be subject to change.

Please note these fares cap on Diamond Bus services only. For Tap&Go style fare capping across Multiple Operators in the West Midlands, please use Swift Go. More information available at: <https://www.tfwm.org.uk/swift-and-tickets/swift-go/#>

If you are travelling across different fare zone boundaries, the table below shows Cross Boundary fare caps:

Travelling Across Zone Boundaries	Day Cap Price	Week Cap Price
Bromsgrove Zone - Bromsgrove Zone	£4.80	£20.00
Diamond Network 'Zone A' - Bromsgrove Zone	£8.00	£32.00
Diamond Network 'Zone A' - Diamond Network 'Zone A'	£8.00	£32.00
Kidderminster Zone - Bromsgrove Zone	£8.00	£32.00
Kidderminster Zone - Diamond Network 'Zone A' 'Zone A'	£8.00	£32.00
Kidderminster Zone - Kidderminster Zone	£4.80	£20.00
Redditch Zone - Bromsgrove Zone	£8.00	£32.00
Redditch Zone - Diamond Network 'Zone A'	£8.00	£32.00
Redditch Zone - Kidderminster Zone	£8.00	£32.00
Redditch Zone - Redditch Zone	£4.00	£17.00
Tamworth Zone - Bromsgrove Zone	£8.00	£32.00
Tamworth Zone - Diamond Network 'Zone A'	£8.00	£32.00
Tamworth Zone - Kidderminster Zone	£8.00	£32.00
Tamworth Zone - Redditch Zone	£8.00	£32.00
Tamworth Zone - Tamworth Zone	£4.50	£16.50
West Midlands Zone - Bromsgrove Zone	£8.00	£32.00
West Midlands Zone - Diamond Network 'Zone A'	£8.00	£32.00
West Midlands Zone - Kidderminster Zone	£8.00	£32.00
West Midlands Zone - Redditch Zone	£8.00	£32.00
West Midlands Zone - Tamworth Zone	£8.00	£32.00
West Midlands Zone - West Midlands Zone	£4.50	£17.00

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**DIAMOND**